ABSTRACT OF THE DISCLOSURE

The present invention involves a method of managing an update of a changed email address of a user, wherein the update is managed by a first system. The method comprises providing an old email address and a new email address of the user, and providing an email historical database associated with the first system in which information of the old and new email addresses are stored, wherein the email historical database being in communication with the first system via a communication network. The method further comprises providing a second system for a second client, wherein the second system is in communication with the first system via the communication network. The method further includes sending a subsequent email from the second client, the subsequent email having a subsequent email address, determining the subsequent email is undeliverable, and searching in the email historical database to determine whether the address of the subsequent email is the old email address of the user. The method further includes redirecting the subsequent email message to the new email address of the user, if the subsequent email address is determined to be the old email address of the user.